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## CUPRUMFOMA QUALITY POLICY

Management commitment is to grant to the market the better reactivity in terms of dynamic business evolution through a process organization managed by responsible and motivated people that works in compliance with standard ISO 9001:2015 and with corrent and cogent laws.

The skill to advance customer expectations, attention to the needs and interests of stakeholders, ethics and innovation are inextricably linked to the key role that each person plays in daily activities, respecting a sustainable culture of quality.

The management's commitment aims to ensure that risks and business opportunities "Risk Management" are managed and appropriately evaluated.

Cuprumfoma always search for continuous and inexorable improvement.

The Quality Manager assists the Management in testing, promoting and spreading the results of each improvement activity coherent with the company's business goals and reference standards with the involvement of whole organization through objective analysis, measurement and procedural tools.

Company staff satisfaction depends on the achievement of the objectives that mark the path of improvement, the active and co-operating involvement of the resources that therefore feeds the business operations and the harmony of taken actions.

Cuprumfoma quality policy is the tool for the achievement of the improvement process both aimed at customer satisfaction and that of internal operators, suppliers and property.

The company's mission is to represent an important reference point for the market of extruded copper tubes by creating a combination, between company brand and product, recognized by industry operators.

It is therefore mandatory the commitment of all business levels to pursue the quality policy and achieve all business goals.

The management

Bedizzole, February 2022